



Ibstock Brick Limited Quality Policy

This policy applies to all Ibstock Brick Limited operations:

Ibstock Brick Limited is a UK based manufacturer of clay bricks and associated walling components supplying to the construction market. The principal focus for business is in housing and commercial buildings together with the industrial and architectural sectors.

The Management Board believes that the adoption of a Quality System which is backed up by third-party accreditation further defines its commitment to customer satisfaction. These commitments are therefore integral to the overall objectives and operating principles of the Company.

Objectives will be achieved through our commitment to:

- Comply with all relevant legislation and other requirements to which we subscribe.
- Strive for continual improvement in performance through setting objectives and targets, developing key performance indicators and reviewing annually.
- Employ best practice to ensure effective quality processes and management at every level within the business.
- Involve employees and contractors in our quality management programmes and provide training to enable them to discharge their responsibilities.
- Engage in dialogue with suppliers and distributors to encourage their participation in best practice.

Every employee has an individual responsibility to help meet the requirements of this policy. All are invited to contribute ideas for better practices, through their line manager or directly to myself.

Wayne Sheppard
Managing Director